

## QUALITY POLICY

### MISSION

Production of wooden floors that meet the expectations of Customers who are looking for a product of the highest quality - that is, both of exceptional aesthetics and high technical values.

### STRATIGIC GOALS

- Obtain a leading position on the Polish market in the production of wood floors.
- Expand our presence on foreign markets.
- Building a brand that is widely recognizable by professionals in the industry and our potential Customers.
- Maintaining the level of complaints less under 0.5 % of the volume of production.

### GUIDELINES

We accomplish our mission and goals by:

- Continuous improvement in cost efficiency and product quality.
- Involving all our employees in the smooth functioning of processes defined within the Quality Management System.
- Analysis of the needs and requirements of our Customers in order to define the company's product development strategy .
- Building good relationships with our distributors and supporting their activities.
- Constant supervision of the implementation of the Quality Policy, compliance with procedures and requirements defined in the Quality Management System along with continuous improvement of the systems effectiveness.

Company owners:

